

<b>REPORT TO:</b>	PDB THREE
<b>DATE:</b>	9 AUGUST 2017
<b>SUBJECT:</b>	Perceptions of Safety Survey 2016/17

## 1 PURPOSE OF THE REPORT

Partnership Delivery Board 3 (PDB3) brings agencies together with the over-arching aim of “making Wrexham a place that’s safe and where everyone feels included”.

PDB3 commissions this survey annually, and uses the results to benchmark its priorities, to assess the effectiveness of its delivery plan, and to inform future work.

## 2 BACKGROUND

This survey fulfils measure/target outcome 4.2 of PDB3’s delivery plan 2016/17, asking residents how safe they feel where they live, and when visiting the town centre.

The consultation was open to all, and widely publicised via the “Council News” publication, local media outlets, partner agencies, social media, the authority’s dedicated consultation Twitter account, and by all PBD partners.

The survey was available to complete:

- Online via Your Voice Wrexham
- Offline, with hard copies being made available from each library throughout the county borough, and the Contact Centre

Residents also opted to share their thoughts by responding to tweets promoting the survey.

The survey was open from 28 November 2016 until 31 March 2017.

## 3 INFORMATION

### Questions

Questions have been revised to make them less subjective than those posed in previous years, for example, the question “Do you feel local media contributes towards making people feel fearful?” was replaced with “Which of the following information sources influenced your response to Q4, about your fear of being a

victim of crime in Wrexham?” In addition, qualifying questions and rules have been introduced to increase the likelihood that responses come from an informed position, for example, only respondents that confirmed they have visited the Town Centre in the past twelve months, were asked how safe they felt in the Town Centre.

Questions have also been added to allow comparisons with data resulting from the 2015-16 Crime Survey for England & Wales, and the National Survey for Wales 2013-14.

## **Responses**

There were a total number of 1,284 responses to the consultation.

- 1269 responses to the survey (online and paper) \*
- 14 comments on social media

## **Demographic data**

The ‘About You’ section of the survey asked respondents to select their age group, their gender and the ward in which they live. The analysis of the data by group is based on these responses.

For question 7, a comparison is made of the responses given by males and females. Only one respondent identified themselves as transgender – because a sample of one cannot be considered representative of the transgender community, no breakdown is given.

## **Quantitative data**

The responses given to each question are shown and analysed as a percentage of the total number of people answering that question.

The total number of responses received per question is variable because:

- All questions were optional. Some respondents opted to skip questions
- Not all questions were posed to all respondents. Rules were embedded into the survey to ensure questions were relevant. For example, respondents selecting ‘No’ to question 9, “In the last 12 months, have you visited the Town Centre during the daytime”, automatically skipped question 10, “How safe did you feel when visiting the town centre during the daytime.”

## **Qualitative data**

When selecting “Other” in response to a question, respondents had the opportunity to enter a comment. These comments have been analysed and coded/themed. The most commonly occurring codes/themes, and the number of comments relating to them, are contained within this report.

A colour key is used to highlight recurring themes found when analysing comments about initiatives or actions that would help to make respondents feel safer:

Tackle drug use/drug dealing
Tackle drunkenness/alcohol dependency
Tackle homelessness

### **Comparisons to other data sets**

Comparisons are made with data from:

- The 2015-16 Crime Survey for England & Wales
- The National Survey for Wales 2013-14 bulletin “Who is most likely to feel safe in their local area?”
- Wrexham Community Safety Partnership Survey, May/June 2015 (average 397 respondents)
- (Wrexham) Citizens Panel, July/August 2015 (107 respondents)

\*This gives a Confidence Level of more than 95% and a Confidence Interval of less than 5%.

*A **confidence level** is an expression of how confident a researcher can be of the data obtained from a sample. Confidence levels are expressed as a percentage and indicate how frequently that percentage of the target population would give an answer that lies within the confidence interval.*

*A **confidence interval** is the margin of error that a researcher would experience if he or she could ask a particular research question, say, of every member of the target population and receive the same answer back that the members of the sample gave in the survey.*

## Survey results

### Section: Fear of Crime

#### **Q4. 1203 respondents answered**

Compared to residents of other UK towns, do you think your fear of being a victim of crime in Wrexham is:



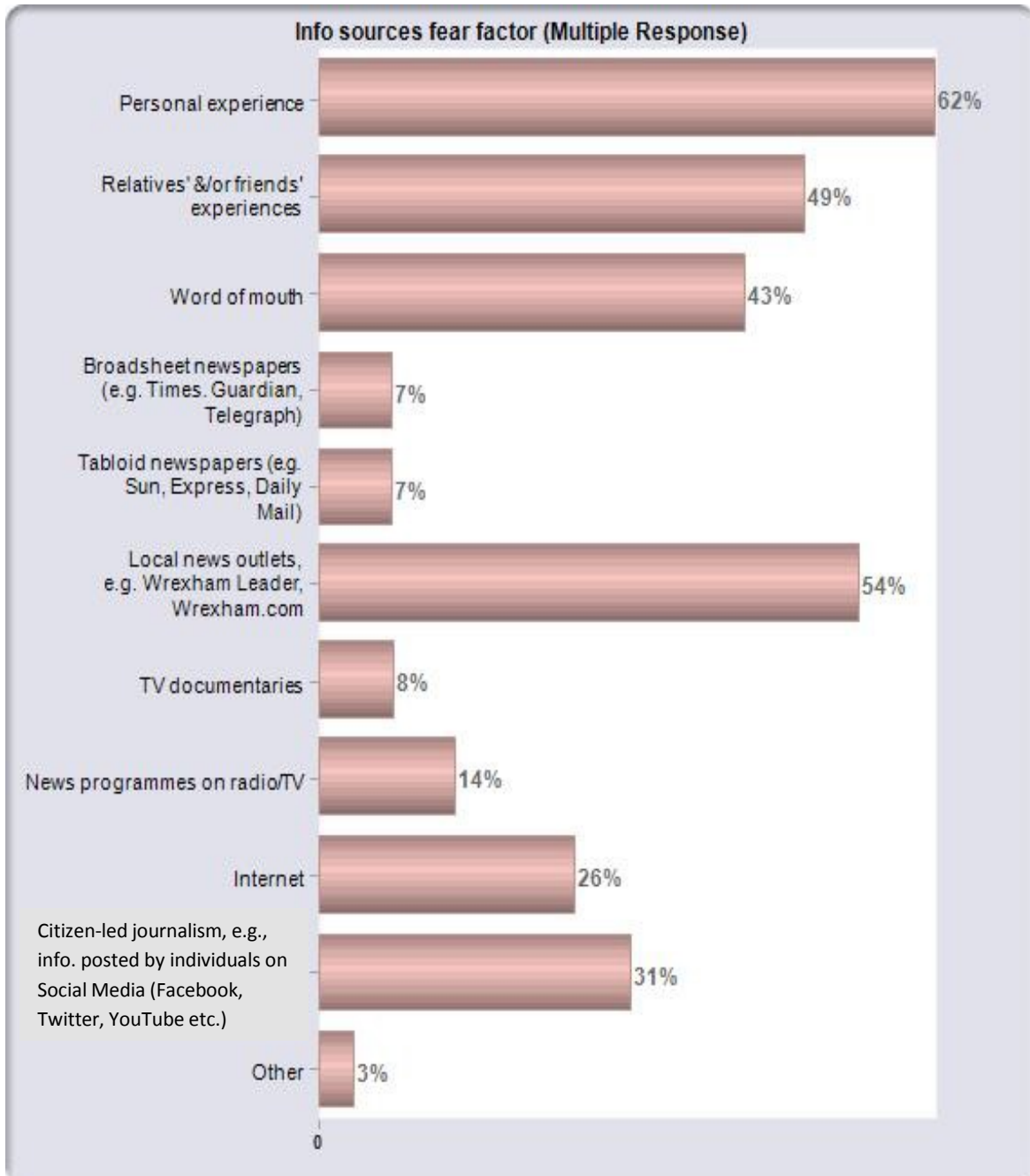
**NB:** Percentages total more than 100 because figures are rounded up to the nearest whole number

- Across all age groups, the majority of respondents selected 'Average' or 'Higher than average'
- In one age bracket only – 61 to 70 - "Lower than average" was the most popular response
- The majority of female respondents selected "Average" or "Lower than average". Conversely, the most popular response amongst male participants was "Higher then average."
- "Higher than average" as the most popular response in 43% of Wrexham's wards

**Q5. 1156 respondents answered**

Which of the following information sources influenced your response to Q4, about your fear of being a victim of crime in Wrexham?

**NB:** The total number of responses exceeds 100% because respondents could select multiple answers to this question



<b>Other (40 respondents commented)</b>	
Theme	Number of comments
Personal observations / experience	20
Feeling threatened or unsafe	5
Social media / online content	2
Local Media Outlets	2
Professional knowledge / experience	3
Other	8

- 7 respondents referenced alcohol/substance misuse, and/or homelessness when commenting “other”
- Fewer men than women were influenced by the information sources listed
- In one quarter of Wrexham’s wards, “Local news outlets, e.g. Wrexham Leader, Wrexham.com” ranked highest, or joint highest, as the source influencing respondents’ fear of crime rating



A survey completed by the Wrexham Community Safety Partnership in Q1 of 2015 asked:

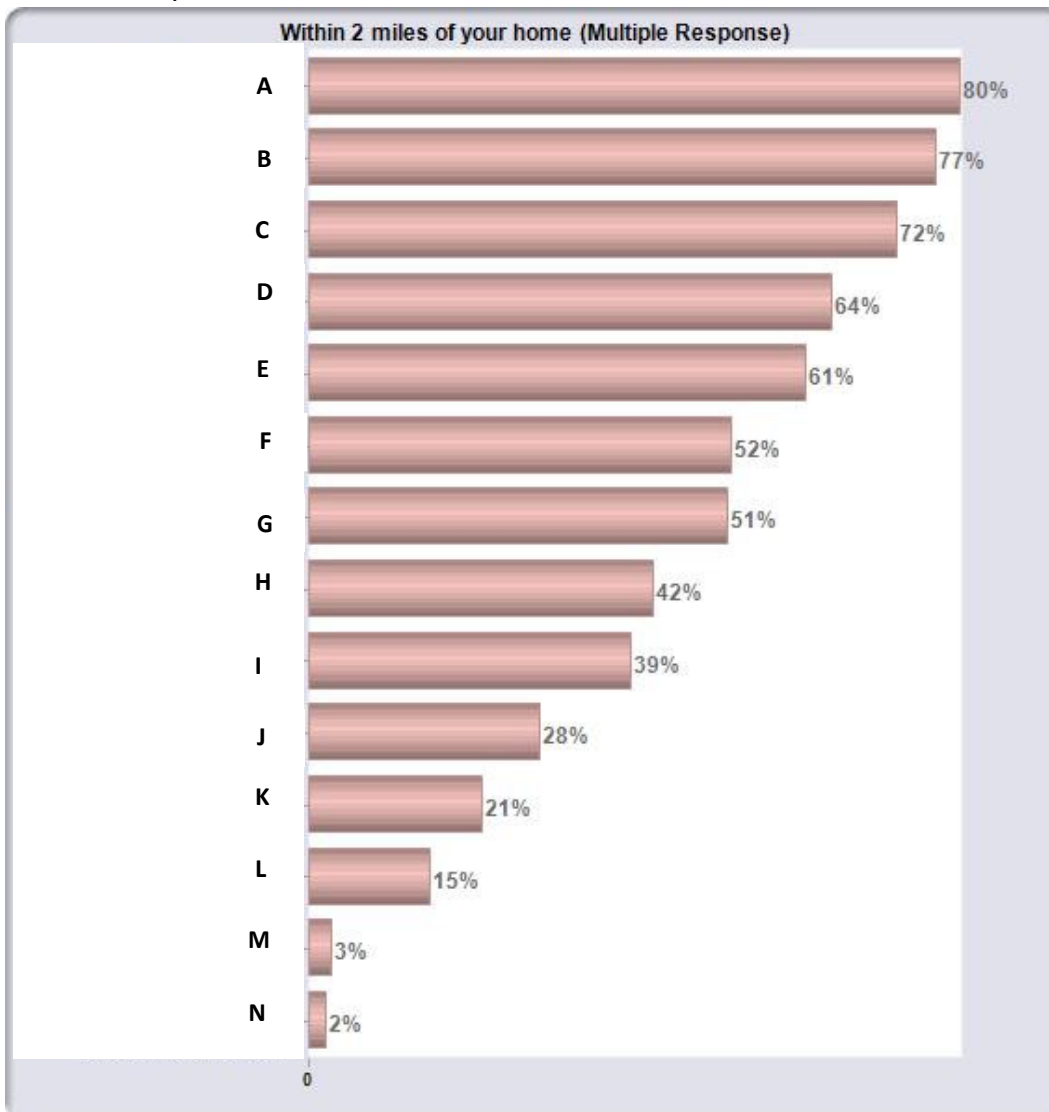
Question	Yes	No
“Do you feel the national media contributes towards making people feel fearful?”	75%	25%
“Do you feel the local media contributes towards making people feel fearful?”	58%	42%

It is acknowledged that a switch from asking respondents to comment on what other people may feel in 2015, to asking respondents to comment from a personal perspective in 2016/17 could impact upon the results. That said, substantially fewer respondents are influenced by broadsheet & tabloid newspapers, TV documentaries & radio & TV news than local media, suggesting that local outlets are currently the primary influencers in Wrexham.

**Section: Feelings of safety where you live**

**Q6. 1089 respondents answered**

In the last 12 months, have you personally experienced, or witnessed, any of the following within a two mile radius of your home?



<b>A</b>	Environmental issues, e.g. litter or rubbish(inc. fly tipping) or dog fouling	<b>H</b>	Loud music or other noise
<b>B</b>	Street drinking/drunken behaviour/underage drinking	<b>I</b>	People being intimidated, threatened, verbally abused or harassed
<b>C</b>	Inconsiderate or anti-social behaviour	<b>J</b>	Nuisance neighbours
<b>D</b>	People using or dealing drugs, or evidence of drugs	<b>K</b>	People being intimidated, threatened, verbally abused or harassed on the grounds of race, religion, disability, sexual orientation
<b>E</b>	Vehicle related issues e.g. inconvenient parking, abandoned vehicles, joyriding, cars revving, boy racers	<b>L</b>	Problems with out of control or dangerous dogs
<b>F</b>	Vandalism, criminal damage or graffiti	<b>M</b>	Other
<b>G</b>	Begging, vagrancy, problems with homeless people	<b>N</b>	Sexual e.g. prostitution or kerb crawling or evidence of prostitution

<b>Other (30 respondents commented)</b>	
Theme	Number of comments
Burglary / Theft	9
Drugs – using, dealing, evidence of	3
Inconsiderate behaviour / ASB	2
Drunkenness	1
Child Exploitation	1
Homelessness	1
Possessing a weapon	1
Vehicle related issues	1
Arson	1
Assault	1
Other	13

\* The total number of responses exceeds 34 because some comments made reference to two or more themes

- In 62% of Wrexham wards, “Environmental issues, e.g. litter or rubbish (inc. fly tipping) or dog fouling” is the perceived annoyance most commonly witnessed
- In 53% of Wrexham wards, “Inconsiderate or anti-social behaviour” ranks second or joint second as the most commonly witnessed
- There are similarities between the top five responses given to this question, and the top five responses given to the comparable question posed in the 2015-16 Crime Survey for England & Wales (CSEW):

Ranking	This survey	2015-16 CSEW
1	Environmental issues, e.g. litter or rubbish (inc. fly tipping) or dog fouling	Drink related behaviour
2	Street drinking/drunken behaviour/underage drinking	Groups hanging around on the streets
3	Inconsiderate or anti-social behaviour	Inconsiderate behaviour <sup>2</sup>
4	People using or dealing drugs, or evidence of drugs	Loud music or other noise
5	Vehicle related issues e.g. inconvenient parking, abandoned vehicles, joyriding, cars revving, boy racers	Litter, rubbish or dog-fouling



**Q7: How safe do you feel in the following situations?**

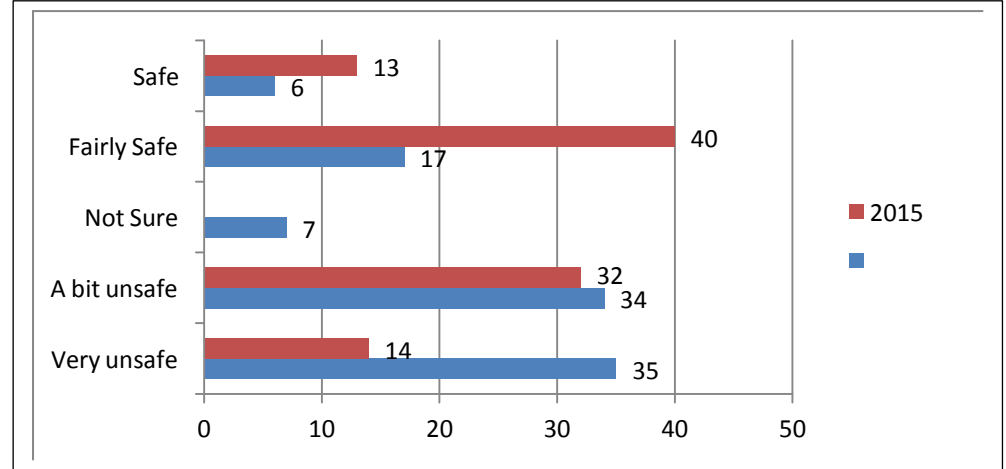
a) Walking alone in the daylight, within a 2 mile radius of my home  
**1105 respondents answered**



- There is very little disparity in the responses given by males and females
- In 70% of Wrexham wards, “Fairly safe” ranked highest, or joint highest
- “Very safe” ranked highest, or joint highest amongst respondents in age groups 41-50 and 61-70
- Very unsafe ranked highest in the over 71 age group. This is consistent with the results of The National Survey for Wales 2013-14, which found that “...people aged 70 and over have a lower probability of feeling safe than those in other age groups.”

**2015** In 2015, the Citizens Panel Survey asked respondents how safe they felt “Walking alone in the day”, and “Walking alone at night”. It is acknowledged that a 2 mile radius of home was specified in 2016/17 only, however, given that people are most likely to feel safe in familiar surroundings, and therefore when close to home, **there’s a notable decline in the number of respondents who feel “Very safe”, and a notable increase in the number of respondents who feel “Very unsafe” in both the daylight, and after dark.**

b) Walking alone after dark, within a 2 mile radius of my home  
**1097 respondents answered**

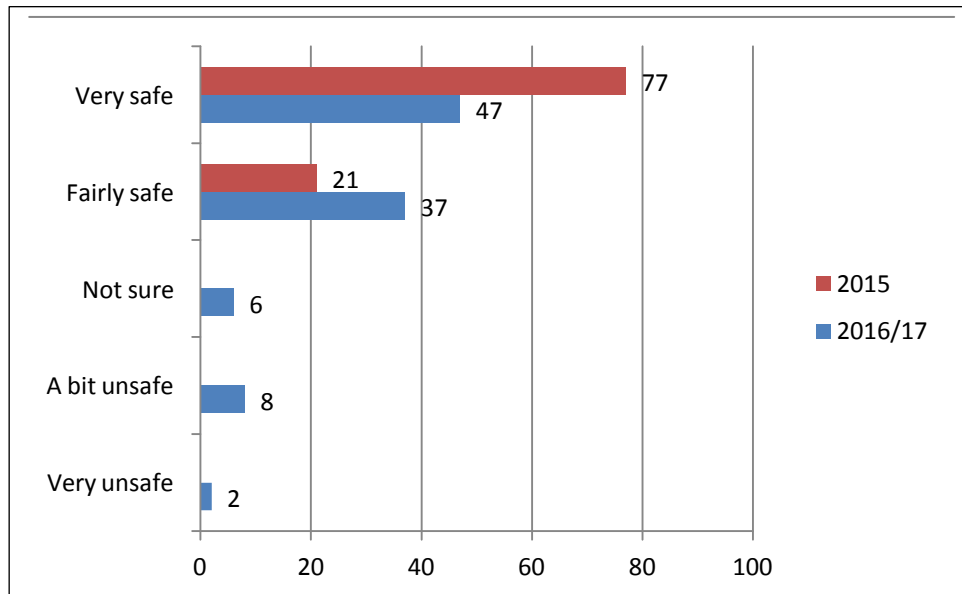


Ranking	443 respondents	638 respondents
1	A bit unsafe	Very unsafe
2	Fairly safe	A bit unsafe
3	Very unsafe	Fairly safe
4	Very safe	Not sure
5	Not sure	Very safe

**Joint 4th**

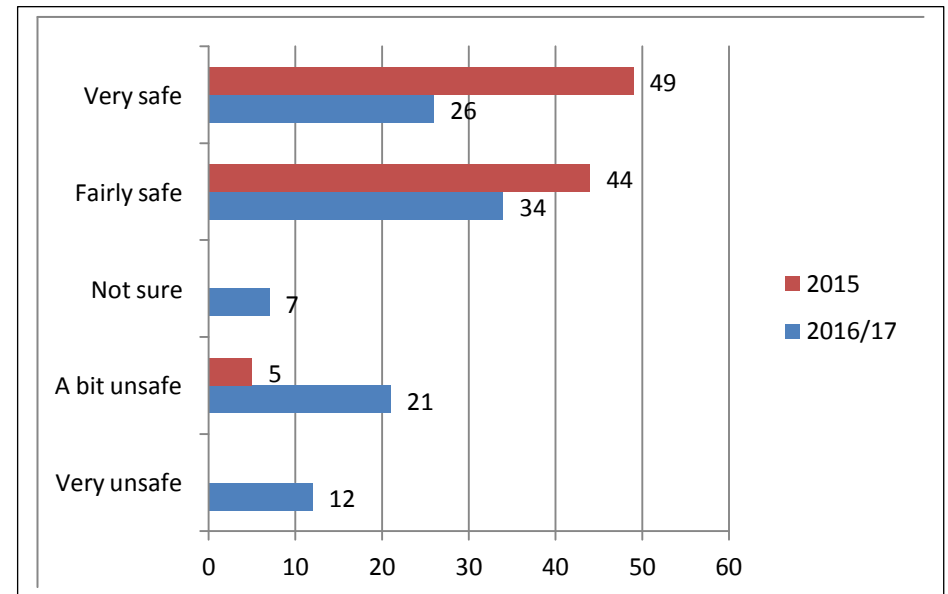
- Of all the scenarios presented, this generated the greatest disparity when comparing responses from males and females, with males feeling safest. This is consistent with the results of The National Survey for Wales 2013-14, which found that “...women have a lower probability of feeling safe than men.”
- In 52% of Wrexham wards, “Very unsafe” ranked highest, or joint highest
- “Very safe” ranked highest, or joint highest amongst respondents in aged between 41 and 70

c) At home alone in the daytime  
1091 respondents answered



- There is no disparity when ranking responses given by male and female respondents
- In all wards, “Very Safe” or “Fairly Safe” were the most popular responses

d) At home alone after dark  
1096 respondents answered



- There was very little disparity in the responses given by males and females
- The most popular answer was “Very Safe” or “Fairly Safe” in 78% of wards



In Q1, The Citizens Panel was asked these two questions – **whilst it is encouraging that the majority of respondents still feel “Very safe” or “Fairly safe” in these two scenarios, the number of respondents who feel safe has declined significantly.**

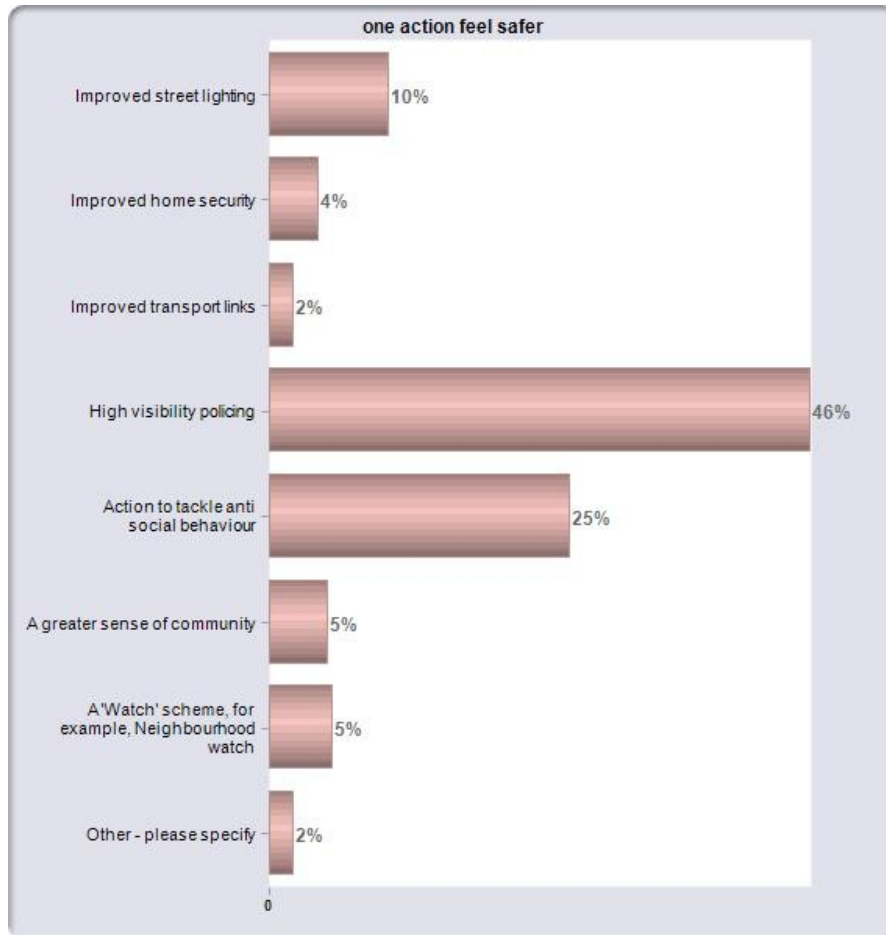
The percentage of respondents selecting “A bit unsafe” or “very unsafe” to the scenarios presented at Q7 was highest in the following wards:

Ranking	Ward	Total no. of residents from this ward that participated in the survey
1	Smithfield	25
2	Queensway	24
3	Gwenfro	14
4	Stansty	32
5	Whitegate	31

**Q8. 769 respondents answered**

At Q7, you confirmed the scenarios in which you felt unsafe. Thinking about these scenarios, what one action or initiative is most likely to make you feel safer?

**N.B.** This question was asked only of respondents answering “A bit unsafe”, and “Very unsafe” to one or more of the scenarios presented at Q7



Other (23 respondents commented)	
Theme	Number of comments
Tackle drug use / drug dealing	3
Tackle irresponsible landlords / HMOs	2
Improved street lighting	2
Combined approach	1
High visibility policing	1
Tackle homelessness	1
Offer Target Hardening advice	1
Tackle car arson	1
Other	11

- In 68% of wards “High Visibility Policing” was the most popular response

A colour key is used to highlight recurring themes found when analysing comments about initiatives or actions that would help to make respondents feel safer

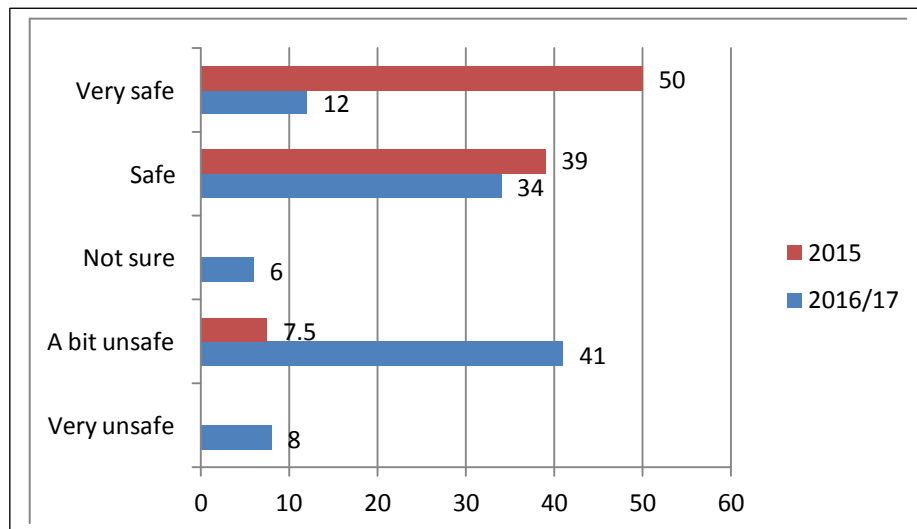
**Section: Feelings of safety in the town centre** - Town Centre is defined as the Town Centre PSPO area

**Q10. 1128 respondents answered**

How safe did you feel when visiting the town centre during the daytime?

**NB:**

This question was asked of the 1129 respondents who confirmed, at **Q9**, that they had visited the town centre during the daytime, in the last 12 months



- There is very little disparity in the responses given by males and females
- The majority of respondents aged between 18 to 30, and those aged over 61 feel "Very Safe" or "Safe"\*\*\*
- The majority of respondents aged between 31 and 50, feel "A bit unsafe" or "Very unsafe"\*\*\*

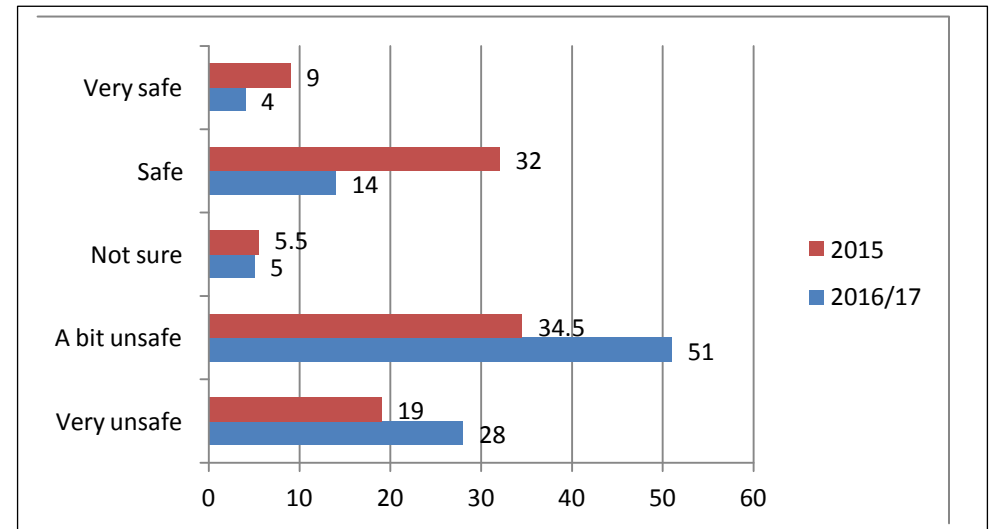
\*\*\*These results are not consistent with results of The National Survey for Wales 2013-14 which found "...people aged 70 and over have a lower probability of feeling safe (0.62) than those in other age groups."

**Q15. 861 respondents** (see N.B below)

How safe did you feel when visiting the town centre after dark?

**NB:**

This question was asked of the 860 (+1) respondents who confirmed, at **Q14**, that they had visited the town centre during the daytime, in the last 12 months. One respondent skipped qualifying **Q14**, and so the rule determining which question was posed next was not triggered



- There is very little disparity in the responses given by males and females
- "A bit unsafe" was the most popular response across every age group



The Citizens Panel Survey 2015 asked respondents how safe they felt in the Town Centre in the daytime during the week, & during the weekend, & at night during the week, and at weekends. To provide a comparison, the average of the week & weekend results is shown for both daytime, & after dark.

Once again, we see that the number of respondents feeling unsafe has increased significantly in the period between surveys.

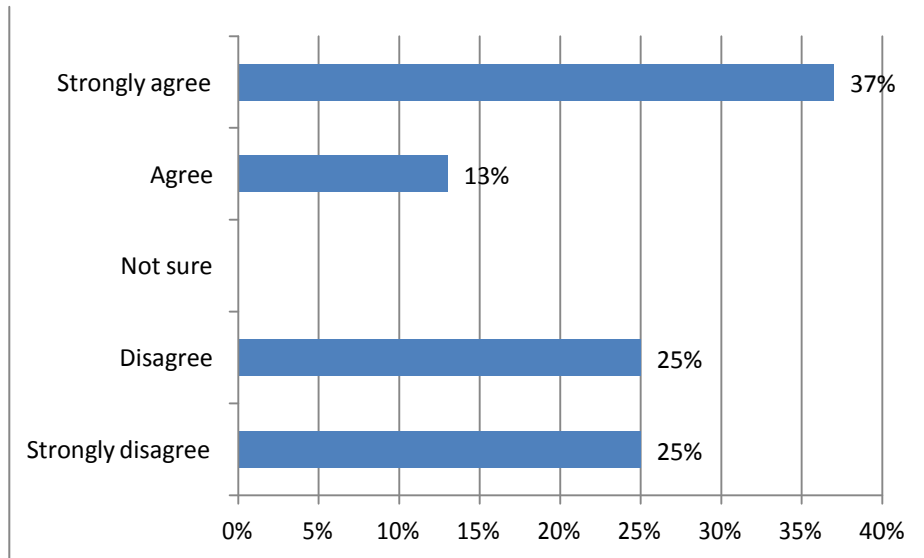
**Q11. 8 respondents answered**

You have not visited the town centre in the daytime during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

**"I have avoided the town centre (in the daytime) because I am fearful of crime."**

**NB:**

This question was asked of the 8 respondents who confirmed, at **Q9**, that they had not visited the town centre during the daytime, in the last 12 months



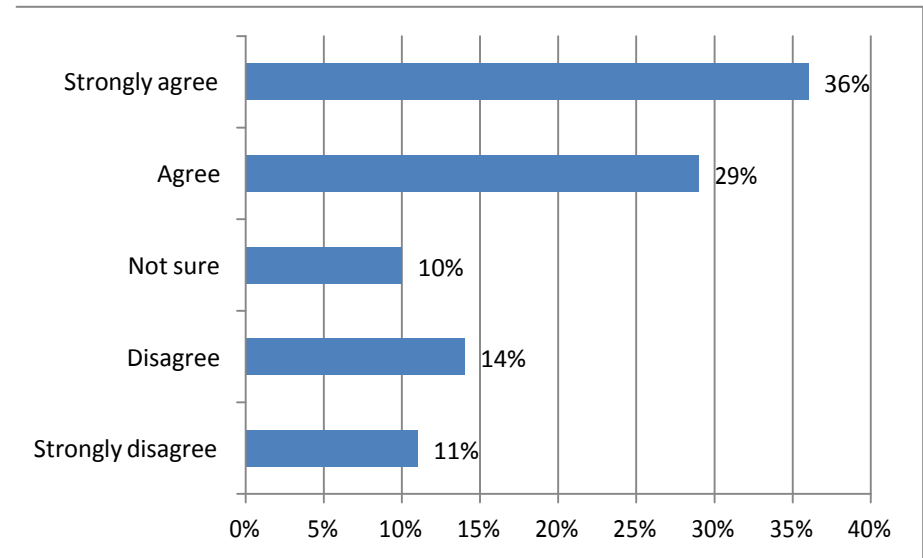
**Q16. 275 respondents answered**

You have not visited the town centre after dark during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

**"I have avoided the town centre (after dark) because I am fearful of crime."**

**NB:**

This question was asked of the 275 respondents who confirmed, at **Q14**, that they had not visited the town centre after dark, in the last 12 months. 2



**Q12. 4 respondents answered**

Please tell us the **main** reason for your decision not to visit the town centre in the daytime during the past 12 months

<b>4 respondents commented</b>	
Response	Number of Respondents
I was born in Wrexham but now live in the US.	1
If I need shops, other than supermarkets, I prefer to visit Oswestry, a far more attractive town centre with better and cheaper parking.	1
Incapacitated.	1
No reason to go into town centre.	1

**Q17. 87 respondents answered**

Please tell us the **main** reason for your decision not to visit the town centre after dark during the past 12 months

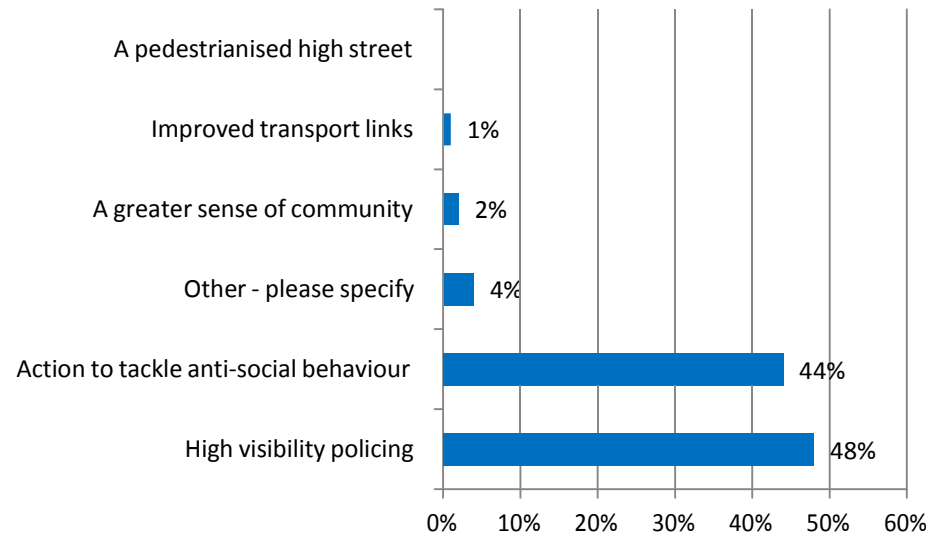
<b>87 respondents commented</b>	
Theme	No. of comments
No reason to visit after dark	40
Offer is limited or holds no appeal	10
Other	10
Deterred by drug taking	8
Deterred by drunken behaviour	7
Deterred by Antisocial behaviour	6
No transport	6
Work or care commitments	5
Deterred by homeless people	4
Violence/fear of violence	3
Ill health / mobility issues	2
Deterred by beggars	2
Feel unsafe / uncomfortable	2

\* The total number of responses exceeds 87 because some comments made reference to two or more themes

**Q13. 535 respondents answered**

What one action or initiative is most likely to make you feel safer in the town centre during the daytime?

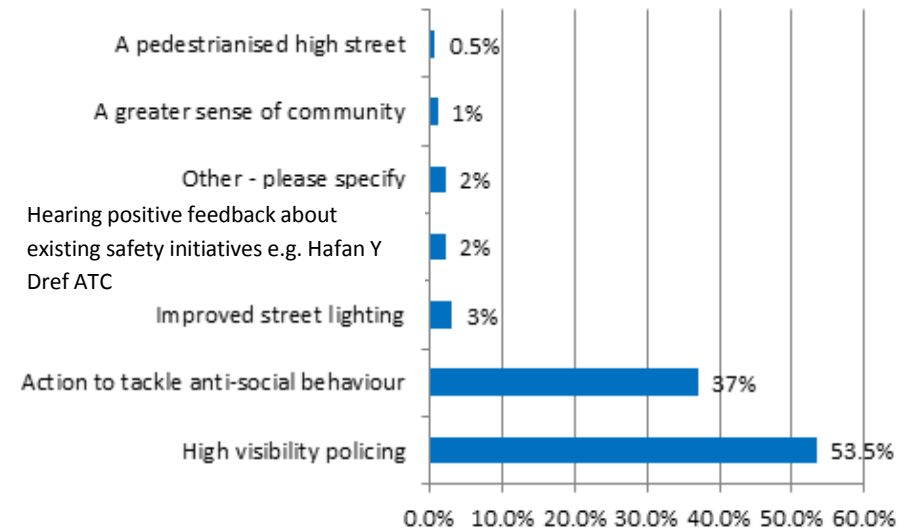
**N.B.** This question was asked only of respondents answering “A bit unsafe”, and “Very unsafe” at Q10



**Q18. 827 respondents answered**

What one action or initiative is most likely to make you feel safer in the town centre after dark?

**N.B.** This question was asked only of respondents answering “A bit unsafe”, and “Very unsafe” at Q15



Other (20 respondents commented)	
Theme	Number of comments
Tackle drug use / dealing	12
Tackle drunkenness / alcohol dependency	5
Other	5
Tackle homelessness	4
Tackle support services – attracting substance abusers to Wrexham	3
A more visible police presence	3
A combined approach	3
Tackle ASB	2
Improved street lighting	1

Other (18 respondents commented)	
Theme	Number of comments
Other	5
Tackle drug use / dealing	5
Relocate homeless people & drug users	3
Tackle drunkenness	3
A combined approach	3
Tackle homelessness	2
Improve CCTV	2
Tackle ASB	1

\* The total number of responses exceeds 20 because some comments made reference to two or more themes

\* The total number of responses exceeds 18 because some comments made reference to two or more themes

A colour key is used to highlight recurring themes found when analysing comments about initiatives or actions that would help to make respondents feel safer



## Perceptions of Safety - Wrexham 2016

Wrexham's Partnership Delivery Board Three (PDB3) brings agencies together with the overarching aim of **"Making Wrexham a place that's safe and where everyone feels included"**.

Whilst the multi-agency work undertaken by PDB3 is initially informed by plans published by the North Wales Safer Communities Board and the North Wales Police & Crime Commissioner, local people are best placed to tell us whether we have got our priorities right.

By responding to this survey, you will help PDB3 to:

- Appraise its effectiveness
- Assess whether its multi-agency work is addressing the things that make local people feel unsafe
- Identify where it can make the biggest strides towards "Making Wrexham a place that's safe and where everyone feels included".

**There are 18 questions in this survey.**

**Depending upon your answers, you may skip some questions.**

**Please follow the instructions beside the  symbol.**

---

**Q1:** Please select your age group:

Please tick one option only

<input type="checkbox"/>	Under 18
<input type="checkbox"/>	31-40
<input type="checkbox"/>	51-60
<input type="checkbox"/>	Over 71

<input type="checkbox"/>	18-30
<input type="checkbox"/>	41-50
<input type="checkbox"/>	61-70

**Q2:** What is your gender?

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Male	Female	I consider myself to be transgender	Prefer not to say



**Q3: Which County Borough Electoral Division/Ward do you live in?**

(if you are unsure you can follow this link to tell you who your local Councillor is and which division they represent <http://www.writetothem.com/>):

Please tick one option only

<input type="checkbox"/>	Acton	<input type="checkbox"/>	Borras Park
<input type="checkbox"/>	Bronington	<input type="checkbox"/>	Brymbo
<input type="checkbox"/>	Bryn Cefn	<input type="checkbox"/>	Brynyffynnon
<input type="checkbox"/>	Cartrefle	<input type="checkbox"/>	Cefn
<input type="checkbox"/>	Ceiriog Valley	<input type="checkbox"/>	Chirk North
<input type="checkbox"/>	Chirk South	<input type="checkbox"/>	Coedpoeth
<input type="checkbox"/>	Erddig	<input type="checkbox"/>	Esclusham
<input type="checkbox"/>	Garden Village	<input type="checkbox"/>	Gresford East/West
<input type="checkbox"/>	Grosvenor	<input type="checkbox"/>	Gwenfro
<input type="checkbox"/>	Gwersyllt East/South	<input type="checkbox"/>	Gwersyllt North
<input type="checkbox"/>	Gwersyllt West	<input type="checkbox"/>	Hermitage
<input type="checkbox"/>	Holt	<input type="checkbox"/>	Johnstown
<input type="checkbox"/>	Little Acton	<input type="checkbox"/>	Llangollen Rural
<input type="checkbox"/>	Llay	<input type="checkbox"/>	Maesydre
<input type="checkbox"/>	Marchwiell	<input type="checkbox"/>	Marford and Hoseley
<input type="checkbox"/>	Minera	<input type="checkbox"/>	New Broughton
<input type="checkbox"/>	Offa	<input type="checkbox"/>	Overton
<input type="checkbox"/>	Pant	<input type="checkbox"/>	Penycae
<input type="checkbox"/>	Penycae and Ruabon South	<input type="checkbox"/>	Plas Madoc
<input type="checkbox"/>	Ponciau	<input type="checkbox"/>	Queensway
<input type="checkbox"/>	Rhosnesni	<input type="checkbox"/>	Rossett
<input type="checkbox"/>	Ruabon	<input type="checkbox"/>	Smithfield
<input type="checkbox"/>	Stansty	<input type="checkbox"/>	Whitegate
<input type="checkbox"/>	Wynnstay	<input type="checkbox"/>	I do not live in Wrexham

**Q4: Compared to residents of other UK towns, how would you rate your fear of being a victim of crime in Wrexham?**

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Higher than average	Average	Lower than average



**Q5:** Which of the following information sources influenced your response to Q4? (About your fear of being a victim of crime in Wrexham).

Please tick all that apply

<input type="checkbox"/>	Personal experience	<input type="checkbox"/>	Relatives' &/or friends' experiences
<input type="checkbox"/>	Word of mouth	<input type="checkbox"/>	Broadsheet newspapers (e.g. Times, Guardian, Telegraph)
<input type="checkbox"/>	Tabloid newspapers (e.g. Sun, Express, Daily Mail)	<input type="checkbox"/>	Local news outlets, e.g. Wrexham Leader, Wrexham.com
<input type="checkbox"/>	TV documentaries	<input type="checkbox"/>	News programmes on radio/TV
<input type="checkbox"/>	Internet	<input type="checkbox"/>	Citizen led journalism, e.g. information posted by individuals on Social Media (Facebook, Twitter, YouTube etc.)
<input type="checkbox"/>	Other please specify in the box below:		

**!** If you answered "I do not live in Wrexham" at question 3, please skip to question 9

**Q6:** In the last 12 months, have you personally experienced, or witnessed, any of the following, within a two mile radius of your home?

Please tick all that apply

<input type="checkbox"/>	Street drinking/drunken behaviour/under-age drinking	<input type="checkbox"/>	Vandalism, criminal damage or graffiti
<input type="checkbox"/>	Inconsiderate or antisocial behaviour	<input type="checkbox"/>	Loud music or other noise
<input type="checkbox"/>	People using or dealing drugs, or evidence of drugs	<input type="checkbox"/>	People being intimidated, threatened, verbally abused or harassed on the grounds of race, religion, disability, sexual orientation
<input type="checkbox"/>	People being intimidated, threatened, verbally abused or harassed	<input type="checkbox"/>	Environmental issues, e.g. litter or rubbish (inc. fly tipping), or dog fouling
<input type="checkbox"/>	Nuisance neighbours	<input type="checkbox"/>	Vehicle related issues e.g. inconvenient parking; abandoned vehicles, joyriding, car revving, boy racers
<input type="checkbox"/>	Begging, vagrancy, problems with homeless people	<input type="checkbox"/>	Sexual e.g. prostitution or kerb crawling or evidence of prostitution
<input type="checkbox"/>	Problems with out of control or dangerous dogs	<input type="checkbox"/>	Other please specify in the box below:



**Q7:** How safe do you feel in the following situations?

Please tick one option only in each row

	Very safe	Fairly safe	Not sure	A bit unsafe	Very unsafe
Walking alone in the daylight, within a 2 mile radius of my home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking alone in the dark, within a two mile radius of my home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
When I'm at home alone in the daytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
When I'm at home alone after dark	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you did **not** answer "A bit unsafe" at question 7, then please skip to question 9



If you did **not** answer "Very unsafe" at question 7, then please skip to question 9

**Q8:** At Q7, you confirmed the scenario(s) in which you felt unsafe. Thinking about this scenario(s), what **one** action or initiative is most likely to make you feel safer?

Please tick one option only

<input type="checkbox"/>	Improved street lighting	<input type="checkbox"/>	Improved home security
<input type="checkbox"/>	Improved transport links	<input type="checkbox"/>	High visibility policing
<input type="checkbox"/>	Action to tackle anti-social behaviour	<input type="checkbox"/>	A greater sense of community
<input type="checkbox"/>	A 'Watch' scheme, for example, Neighbourhood watch	<input type="checkbox"/>	Other please specify on box below:

**Questions 9 to 18 refer to the Town Centre.**  
**For the purposes of this survey, "Town Centre" refers to the area outlined in black overleaf.**





Turn back one page for a map showing the area referred to as “Town Centre”, for the purposes of this survey.

**Q9:** In the last 12 months, have you visited the Town Centre during the daytime?

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>
Yes	No



**If you answered "No" to question 9, then please skip to question 11**

**Q10:** How safe did you feel when visiting the town centre during the daytime?

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Very safe	Safe	Don't know	A bit unsafe	Very unsafe



**If you answered "A bit unsafe" or "Very unsafe" to question 10, then please skip to question 13**

**If you answered "Very safe" or "Safe" or "Don't know" to question 10, then please skip to question 14**

**Q11:** You have not visited the town centre in the daytime during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

"I have avoided the town centre because I am fearful of crime."

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strongly disagree	Disagree	Not sure	Agree	Strongly agree



**If you answered "Agree" or "Strongly agree" to question 11, then please skip to question 13**



daytime during the past 12 months.



Please skip to question 14

**Q13:** What one action or initiative is most likely to make you feel safer in the town centre during the daytime?

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved transport links	High visibility policing	Action to tackle anti-social behaviour	A greater sense of community	A pedestrianised high street	Other - please specify in box below

**Q14:** In the past 12 months, have you visited the town centre after dark?

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>
Yes	No



If you answered "No" to question 14, then please skip to question 16



Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Very safe	Safe	Don't know	A bit unsafe	Very unsafe



If you answered "A bit unsafe" or "Very unsafe" to question 15, then please skip to question 18

If you answered "Safe" or "Don't know" or "Very safe" to question 15, then you have finished the questionnaire. Thank you for participating.

**Q16:** You have not visited the town centre after dark during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

"I have avoided the town centre because I am fearful of crime."

Please tick one option only

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strongly disagree	Disagree	Not sure	Agree	Strongly agree



If you answered "Agree" or "Strongly agree" to question 16, the please skip to question 18

**Q17:** Please tell us the **main** reason for your decision not to visit the Town Centre after dark during the past 12 months.



You have finished the questionnaire. Thank you for participating.





Please tick one option only

<input type="checkbox"/>	Improved street lighting	<input type="checkbox"/>	Improved transport links
<input type="checkbox"/>	Hearing positive feedback about existing safety initiatives, e.g. Hafan Y Dref Alcohol Treatment Centre	<input type="checkbox"/>	High visibility policing
<input type="checkbox"/>	Action to tackle anti-social behaviour	<input type="checkbox"/>	A greater sense of community
<input type="checkbox"/>	A pedestrianised high street	<input type="checkbox"/>	Other, please specify on box below

---

**You have finished the questionnaire. Thank you for participating.**

**Returning completed questionnaires:**

By hand: Contact Wrexham, 16 Lord Street, Wrexham. LL11 1LG.

By hand/post: Community Safety,  
Performance, Improvements and Partnership Department,  
Wrexham County Borough Council,  
Third Floor Annexe,  
Guildhall,  
Wrexham.  
LL11 1AY.

Scan via email: [communitysafety@wrexham.gov.uk](mailto:communitysafety@wrexham.gov.uk)



